**MICAH ELLMAN**

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**PHARMACY TECHNICIAN**

Assist the pharmacists in providing quality pharmaceutical care to all patients by performing technical duties in the pharmacy department, working under the direct supervision of the Pharmacist and/or the Technician Supervisor. Experience in areas including: Purchasing/Inventory Control, Controlled Substance Distribution, and Specialty IV Admixture (Chemotherapy, Intrathecal, Epidural, Sterile Syringes, IVIG and Prolastin, etc.) Must show demonstrated knowledge of USP 797 requirements.

Clinical Program Management | Program Improvements | Policies & Protocols | Drug Information Requests | Clinical Claims Rejection Resolution | Emerging Clinical Trends | Formulary Information | HIPAA | Relationship Building | People Management |

**WORK EXPERIENCE**

**Wellstar Health System, Atlanta, GA • Pharmacy Technician II - Outpatient • (06/2020) - Present**

* Interpret and enter prescriptions
* Answers, resolves and triages inbound inquiries
* Understanding of 3rd party insurances and follow-through of insurance-related issues
* Resolves insurance-related issues and assists patients with various forms of financial assistance
* Professional filling of prescriptions (right medication, right dosage, right amount)
* Identifies medications requiring special storage and/or handling such as hazardous medications and/or refrigerated medications
* Identify and assembling supplies necessary for selected medications such as sharps containers, needles/syringes, alcohol swabs, band-aids
* Prepares medication for delivery to patients and departments
* Communicates directly with patients over the phone to assist them in the awareness of their medications
* Inventory Control (maintaining a lean inventory)
* Ordering medications and supplies using applicable technology
* Actively participates in process improvement timelines initiatives
* Provide outbound therapy/medication adherence checkups

**EDUCATION AND CERTIFICATIONS**

University of Illinois at Chicago, Chicago, IL • Bachelor of Science (BS) - Biology

(2020)

Certified Pharmacy Technician from the National Technician Licensing Board, Registered with the Georgia State Board of Pharmacy