

# Joe Jobscan

**DATA ANALYSIS | HEALTHCARE INFORMATICS | HEALTHCARE MANAGEMENT**

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## PROFESSIONAL SUMMARY AND KEY SKILLS

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Adaptable, dedicated, and self-motivated **Healthcare Professional** with consistent history of determining requirements, processes, and developing successful solutions. Possesses comprehensive experience in healthcare with progressive opportunities in diagnostic imaging, healthcare informatics, and patient access allowing for the unique perspective of understanding how departments work and impact each other. Forms collaborative, productive relationships with senior level executives, management, and internal/external physicians. Utilizes remote collaboration software tools to ensure 24/7 application support for healthcare systems.

Data Analysis | System Testing | Requirements Analysis | Project Management | Workflow Review | Process Improvement | Interpersonal Skills | Leadership | Responsiveness | Relationship Management | Training | Time Management | Organization Thirst for Learning New Applications | Flexible | Transitions | Collaboration | Independent Work | Analytic Problem-Solving Multi-Tasking | Teamwork | Written & Verbal Communication

## PROFESSIONAL EXPERIENCE

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HEART CENTERS OF AMERICA, CHICAGO, IL

08/2012 – 03/2020

### LEAD COMPUTED TOMOGRAPHY TECHNOLOGIST

09/2017 – 02/2018

Worked with Radiologists in the development of new imaging protocols to deliver high quality images while limiting radiation doses to patients

- Directed oversight and supervision for a team of 12 Technologists staffed to provide 24-hour coverage
- Administered and managed department inventory and supply replenishment
- Utilized GE DoseWatch Application to investigate exposure alerts for patients
- Managed new hire interviews and training of new employees; Developed department training materials
- Analyzed productivity and compliance reports to identify issues
- Assisted in resolving "Unspecified" images in GE Centricity PACS to PACS Administrator
- Updated Trauma alias names in GE DoseWatch system with correct patient name
- Uploaded images for comparison from other facilities into GE Centricity PACS

### COMPUTED TOMOGRAPHY TECHNOLOGIST

01/2017 – 09/2017

Independently worked various shifts in a 380-bed Level II Trauma/Stroke acute-care center

- Obtained high-quality diagnostic images on adult and pediatric patients admitted to facility and emergency department
- Assisted radiologists during CT guided procedures including biopsies, drain placements, and aspirations
- Performed critical scanning protocols for trauma alerts, trauma transfers, and stroke alert patients with trauma surgeons, neuro interventionists, and emergency physicians
- Extensive use of Meditech HIS for obtaining patient information and charging for procedures
- Operated GE VCT Lightspeed 64-slice and Optima 580 16-slice CT scanner systems

### NUCLEAR MEDICINE TECHNOLOGIST

08/2013 – 01/2017

Utilized appropriate radio-isotopes and operated camera systems to obtain diagnostic images according to physician orders and facility protocols

- Explained imaging purpose and procedure and answer patient's questions regarding exams
- Collaborated with other diagnostic departments to coordinate care for patients
- Assisted cardiologists performing nuclear stress exams daily
- Extensive use of Meditech HIS for obtaining patient information and charging for procedures
- Operated GE Millennium and GE Infinia SPECT camera systems
- Performed post-acquisition processing using Xeleris for transmission to GE Centricity PACS

CARDIOLOGY EQUIPMENT INC., CHICAGO, IL

02/2016 – 08/2017

### NUCLEAR MEDICINE TECHNOLOGIST

Performed MPI and MUGA scans in a high-volume cardiology practice. Sole technologist averaging 8 nuclear cardiology exams daily

- Managed daily operation of the stress lab
- Operated GE Ventri cardiology camera system
- Performed post-acquisition processing using Xeleris
- Reviewed scans daily with reading cardiologist

## **TECHNICAL SKILLS**

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**Software & Technology:** Cerner EMR systems, GE Centricity PACS, GE DoseWatch, CareTech, Medicity Exchange, RL Solutions, RightFax, HL7 (ORM/ORU), DICOM, Visual Studio, SQL, Microsoft Office (Word, Excel, PowerPoint, Outlook), Visio, Project, Note, OneNote

**Remote Collaboration Tools:** Remote Desktop, Citrix, Zoom, GoToMeeting, GoToAssist, Teams, Jabber, Dropbox

## **EDUCATION AND TRAINING**

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**MASTER OF SCIENCE (MS) IN HEALTH CARE INFORMATICS** 09/2016-06/2018

Northwestern University, Evanston, IL

**BACHELOR OF ARTS (BA) IN HEALTH SERVICES ADMINISTRATION** 09/2011-06/2015

University of Illinois, Champaign, IL